

Privacy Policy

Protecting your privacy and ensuring the security of your personal information is of utmost importance to us at Southern Hemisphere Horizons PTY LTD. This Privacy Policy outlines how we collect, use, disclose and safeguard your personal information when you visit our website or engage with our services.

1. Information We Collect:

- We may collect personal information; such as your name, email address, phone number and payment details, when you make a booking or interact with us through our website, email or telephone.
- We may also collect non-personal information; such as your IP address, browser type and device information, to improve our website and services.

2. How We Use Your Information:

- We use your personal information to process bookings, provide customer support and communicate with you about your travel plans and inquiries.
- We may also use your information to send you marketing communications, special offers and promotions, if you have opted in to receive them.

3. Disclosure of Your Information:

- We may share your personal information with third-party service providers; such as hotels, airlines and tour operators, to facilitate your travel arrangements.
- We may also disclose your information to comply with legal obligations, enforce our policies or protect our rights and property.

4. Data Security:

- We implement appropriate technical and organisational measures to protect your personal information against unauthorised access, disclosure, alteration or destruction.
- We use secure socket layer (SSL) encryption to transmit sensitive information; such as payment details, securely over the internet.

5. Retention of Your Information:

- We retain your personal information for as long as necessary to fulfill the purposes for which it was collected or as required by law.
- If you wish to delete or update your personal information, please contact us using the contact information provided below.

6. Your Rights and Choices:

- You have the right to access, correct or delete your personal information held by us.
- You may also choose to opt out of receiving marketing communications from us at any time by following the unsubscribe instructions provided in our emails.

7. Children's Privacy:

- Our website and services are not intended for children under the age of 13. We do not knowingly collect personal information from children under 13 years of age.

8. Changes to This Policy:

- We reserve the right to update or revise this Privacy Policy at any time. Any changes will be posted on this page with an updated effective date.

9. Contact Us:

- If you have any questions or concerns about our Privacy Policy or the handling of your personal information, please contact us at www.shhescapes.com.au.

By using our website or engaging with our services, you consent to the collection, use and disclosure of your personal information as described in this Privacy Policy.

Sincerely, Byron Rutter.

Southern Hemisphere Horizons